

Patient Survey Results Analysis Detail



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Background Information

The original version of GPAQ was developed at the National Primary Care Research and Development Centre (NPCRDC) in Manchester and was widely used in UK general practice as part of the QOF for the nGMS. NPCRDC has now closed and administration has moved to Cambridge University.

GPAQ has been widely used in the UK and validated over a number of years. A new beta version of GPAQ is now available to encompass Direct Enhanced Services (DES) for Patient Participation through local surveys.

A small number of questions in GPAQ are designed to be identical to the 2011/2012 version of the national GP Patient Survey which will continue to run. This will enable practices to benchmark themselves against local and national scores.

Where available, InTime Data have listed the GPPS National scores alongside the GP / Practice GPAQ score.

Calculation of results for each question

For questions where patients have been asked to rate your services, their responses are transformed to a scale of 0 to 100 of one mark. If you are rated as "Excellent" or "Very Good" (where these are the top answers) then you will have gained 100% of 1 mark. The scaling is determined by the number of options available for each answer but always ignores answers such as "don't know" or "does not apply" etc.

Three choice questions have marks of 100, 50 and 0 percent.

Four choice questions have marks of 100, 66, 33 and 0 percent.

Five choice questions have marks of 100, 75, 50, 25, and 0 percent.

Six choice questions have marks of 100, 80, 60, 40, 20 and 0 percent.

Your score is calculated by multiplying appropriate scale rating (0 to 100) by the number of patients who awarded you that point on the scale. This figure is shown in brackets after each category. This is done for every point on the scale.

The total is calculated by adding all the subtotals and divided by the number of respondents to that question, ignoring all non-responders, including "don't know" etc. In this way your score is not affected by people who do not

| Rating | Patients | Percentage | Sub-Total |
|--------------|------------|---------------------|---------------|
| Very poor | 2 | 0 | 0 |
| Poor | 0 | 20 | 0 |
| Fair | 9 | 40 | 360 |
| Good | 30 | 60 | 1,800 |
| Very good | 53 | 80 | 4,240 |
| Excellent | 53 | 100 | 5,300 |
| Total | 147 | | 11,700 |
| Score | | 79.59 (79.6) | |

A perfect score is 100%

Q1. About Your Visit to the GP Today
How good was the GP at: Putting you at ease?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 149 | 72.0% |
| Good (75) | 43 | 20.8% |
| Satisfactory (50) | 10 | 4.8% |
| Poor (25) | 5 | 2.4% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 0 | |
| Did not answer | 2 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 92.8% | 7.2% |

Q2.
Being polite and considerate?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 158 | 76.0% |
| Good (75) | 40 | 19.2% |
| Satisfactory (50) | 9 | 4.3% |
| Poor (25) | 1 | 0.5% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 0 | |
| Did not answer | 1 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 95.2% | 4.8% |

Q3.
Listening to you?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 156 | 75.0% |
| Good (75) | 38 | 18.3% |
| Satisfactory (50) | 14 | 6.7% |
| Poor (25) | 0 | 0.0% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 0 | |
| Did not answer | 1 | |
| Total | 209 | |

| Mean scores for Q3 | |
|--------------------|------|
| Your patients | 92.1 |
| GPAQ Mean | 83.5 |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 88.0% | 11.0% |
| GPAQ | 93.3% | 6.7% |

Q4.
Giving you enough time?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 134 | 65.0% |
| Good (75) | 52 | 25.2% |
| Satisfactory (50) | 17 | 8.3% |
| Poor (25) | 3 | 1.5% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 0 | |
| Did not answer | 3 | |
| Total | 209 | |

| Mean scores for Q4 | |
|--------------------|------|
| Your patients | 88.5 |
| GPAQ Mean | 80.0 |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 86.0% | 12.0% |
| GPAQ | 90.3% | 9.7% |

Q5.
Assessing your medical condition?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 128 | 63.4% |
| Good (75) | 58 | 28.7% |
| Satisfactory (50) | 15 | 7.4% |
| Poor (25) | 0 | 0.0% |
| Very poor (0) | 1 | 0.5% |
| Does not apply | 2 | |
| Did not answer | 5 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 92.1% | 7.9% |

Q6.
Explaining your condition and treatment?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 129 | 63.9% |
| Good (75) | 54 | 26.7% |
| Satisfactory (50) | 17 | 8.4% |
| Poor (25) | 1 | 0.5% |
| Very poor (0) | 1 | 0.5% |
| Does not apply | 3 | |
| Did not answer | 4 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 90.6% | 9.4% |

Q7.
Involving you in decisions about your care?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 120 | 62.2% |
| Good (75) | 51 | 26.4% |
| Satisfactory (50) | 21 | 10.9% |
| Poor (25) | 1 | 0.5% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 10 | |
| Did not answer | 6 | |
| Total | 209 | |

| Mean scores for Q7 | |
|--------------------|------|
| Your patients | 87.6 |
| GPAQ Mean | 81.4 |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 76.0% | 16.0% |
| GPAQ | 88.6% | 11.4% |

Q8.
Providing or arranging treatment for you?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 119 | 65.0% |
| Good (75) | 45 | 24.6% |
| Satisfactory (50) | 18 | 9.8% |
| Poor (25) | 1 | 0.5% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 20 | |
| Did not answer | 6 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 89.6% | 10.4% |

Q9.
Did you have confidence that the GP is honest and trustworthy?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Yes, definitely (100) | 185 | 90.7% |
| Yes, to some extent (50) | 18 | 8.8% |
| No, not at all (0) | 1 | 0.5% |
| Don't know / can't say | 1 | |
| Did not answer | 4 | |
| Total | 209 | |

| | Yes | No |
|------|-------|------|
| GPPS | 93.0% | 4.0% |
| GPAQ | 99.5% | 0.5% |

Q10.
Did you have confidence that the doctor will keep your information confidential?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Yes, definitely (100) | 188 | 93.1% |
| Yes, to some extent (50) | 14 | 6.9% |
| No, not at all (0) | 0 | 0.0% |
| Don't know / can't say | 2 | |
| Did not answer | 5 | |
| Total | 209 | |

| Yes | No |
|--------|------|
| 100.0% | 0.0% |

Q11.
Would you be completely happy to see this GP again?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Yes (100) | 196 | 98.5% |
| No (0) | 3 | 1.5% |
| Did not answer | 10 | |
| Total | 209 | |

| Yes | No |
|-------|------|
| 98.5% | 1.5% |

Q12. About Your Receptionists and Appointments
How helpful do you find the receptionists at your GP practice?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very helpful (100) | 135 | 66.2% |
| Fairly helpful (66) | 63 | 30.9% |
| Not very helpful (33) | 5 | 2.5% |
| Not at all helpful (0) | 1 | 0.5% |
| Don't know | 0 | |
| Did not answer | 5 | |
| Total | 209 | |

| Mean scores for Q12 | |
|---------------------|------|
| Your patients | 87.4 |
| GPAQ Mean | 77.2 |

| | Helpful | Not Helpful |
|------|---------|-------------|
| GPPS | 89.0% | 9.0% |
| GPAQ | 97.1% | 2.9% |

Q13.
How easy is it to get through to someone at your GP practice on the phone?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very easy (100) | 13 | 6.4% |
| Fairly easy (66) | 54 | 26.7% |
| Not very easy (33) | 65 | 32.2% |
| Not at all easy (0) | 70 | 34.7% |
| Don't know | 1 | |
| Haven't tried | 2 | |
| Did not answer | 4 | |
| Total | 209 | |

| Mean scores for Q13 | |
|---------------------|------|
| Your patients | 34.7 |
| GPAQ Mean | 59.4 |

| | Easy | Not Easy |
|------|-------|----------|
| GPPS | 78.0% | 18.0% |
| GPAQ | 33.2% | 66.8% |

Q14.
How easy is it to speak to your doctor or nurse on the phone at your GP practice?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very easy (100) | 18 | 12.9% |
| Fairly easy (66) | 73 | 52.5% |
| Not very easy (33) | 39 | 28.1% |
| Not at all easy (0) | 9 | 6.5% |
| Don't know | 18 | |
| Haven't tried | 48 | |
| Did not answer | 4 | |
| Total | 209 | |

| Mean scores for Q14 | |
|---------------------|------|
| Your patients | 56.9 |
| GPAQ Mean | 60.6 |

| Easy | Not Easy |
|-------|----------|
| 65.5% | 34.5% |

Q15.
If you need to see a GP urgently, can you normally get seen the same day?

| Answer | Count | Percentage |
|------------------------------|------------|------------|
| Yes | 79 | 47.6% |
| No | 87 | 52.4% |
| Don't know / never needed to | 37 | |
| Did not answer | 6 | |
| Total | 209 | |

Q16.
How important is it to you to be able to book appointments ahead of time in your practice?

| Answer | Count | Percentage |
|----------------|------------|------------|
| Important | 167 | 83.9% |
| Not important | 32 | 16.1% |
| Did not answer | 10 | |
| Total | 209 | |

Q17.
How easy is it to book ahead in your practice?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very easy (100) | 21 | 11.9% |
| Fairly easy (66) | 64 | 36.2% |
| Not very easy (33) | 58 | 32.8% |
| Not at all easy (0) | 34 | 19.2% |
| Don't know | 11 | |
| Haven't tried | 17 | |
| Did not answer | 4 | |
| Total | 209 | |

| | Easy | Not Easy |
|------|-------|----------|
| GPPS | 79.0% | 21.0% |
| GPAQ | 48.0% | 52.0% |

Q18.
How do you normally book your appointments at your practice?

| Answer | Count | Percentage |
|----------------|------------|------------|
| In person | 59 | 23.4% |
| By phone | 169 | 67.1% |
| Online | 23 | 9.1% |
| Doesn't apply | 1 | 0.4% |
| Did not answer | 4 | |
| Total | 256 | |

Q19.
Which of the following methods would you prefer to use to book appointments at your practice?

| Answer | Count | Percentage |
|----------------|------------|------------|
| In person | 44 | 15.2% |
| By phone | 160 | 55.4% |
| Online | 85 | 29.4% |
| Doesn't apply | 0 | 0.0% |
| Did not answer | 4 | |
| Total | 293 | |

Q20. Thinking of times when you want to see a particular doctor:
How quickly do you usually get seen?

| Answer | Count | Percentage |
|---|------------|------------|
| Same day or next day | 68 | 33.7% |
| 2-4 days | 43 | 21.3% |
| 5 days or more | 54 | 26.7% |
| I don't usually need to be seen quickly | 18 | 8.9% |
| Don't know, never tried | 19 | 9.4% |
| Did not answer | 7 | |
| Total | 209 | |

Q21.
How do you rate how quickly you were seen?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Excellent (100) | 24 | 12.4% |
| Very good (80) | 53 | 27.3% |
| Good (60) | 50 | 25.8% |
| Satisfactory (40) | 42 | 21.6% |
| Poor (20) | 19 | 9.8% |
| Very poor (0) | 6 | 3.1% |
| Does not apply | 11 | |
| Did not answer | 4 | |
| Total | 209 | |

| Mean scores for Q21 | |
|---------------------|------|
| Your patients | 60.3 |
| GPAQ Mean | 68.8 |

| Good | Not Good |
|-------|----------|
| 65.5% | 34.5% |

Q22. Thinking of times when you are willing to see any doctor?
How quickly do you usually get seen?

| Answer | Count | Percentage |
|---|------------|------------|
| Same day or next day | 126 | 62.4% |
| 2-4 days | 38 | 18.8% |
| 5 days or more | 15 | 7.4% |
| I don't usually need to be seen quickly | 14 | 6.9% |
| Don't know, never tried | 9 | 4.5% |
| Did not answer | 7 | |
| Total | 209 | |

Q23.
How do you rate how quickly you were seen?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Excellent (100) | 33 | 16.7% |
| Very good (80) | 61 | 30.8% |
| Good (60) | 54 | 27.3% |
| Satisfactory (40) | 29 | 14.6% |
| Poor (20) | 18 | 9.1% |
| Very poor (0) | 3 | 1.5% |
| Does not apply | 5 | |
| Did not answer | 6 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 74.7% | 25.3% |

Q24. Thinking of your most recent consultation with a doctor or nurse
How long did you wait for your consultation to start?

| Answer | Count | Percentage |
|---|------------|------------|
| Less than 5 minutes | 24 | 12.4% |
| 5 - 10 minutes | 52 | 26.8% |
| 11 - 20 minutes | 59 | 30.4% |
| 21 - 30 minutes | 34 | 17.5% |
| More than 30 minutes | 20 | 10.3% |
| There was no set time for my consultation | 5 | 2.6% |
| Did not answer | 15 | |
| Total | 209 | |

Q25.
How do you rate how long you waited?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Excellent (100) | 16 | 8.2% |
| Very good (80) | 30 | 15.5% |
| Good (60) | 48 | 24.7% |
| Satisfactory (40) | 54 | 27.8% |
| Poor (20) | 37 | 19.1% |
| Very poor (0) | 9 | 4.6% |
| Does not apply | 1 | |
| Did not answer | 14 | |
| Total | 209 | |

| Mean scores for Q25 | |
|---------------------|------|
| Your patients | 50.4 |
| GPAQ Mean | 56.9 |

| Good | Not Good |
|-------|----------|
| 48.5% | 51.5% |

Q26. Opening
Is your GP practice currently open at times that are convenient to you?

| Answer | Count | Percentage |
|----------------|------------|------------|
| Yes | 148 | 79.1% |
| No | 39 | 20.9% |
| Don't know | 9 | |
| Did not answer | 13 | |
| Total | 209 | |

| Yes | No |
|-------|-------|
| 79.1% | 20.9% |

Q27. Opening

Which of the following additional opening hours would make it easier for you to see or speak to someone?

| Answer | Count | Percentage |
|----------------|------------|------------|
| Before 8am | 43 | 22.1% |
| At lunchtime | 11 | 5.6% |
| After 6.30pm | 54 | 27.7% |
| On a Saturday | 48 | 24.6% |
| On a Sunday | 22 | 11.3% |
| None of these | 17 | 8.7% |
| Did not answer | 100 | |
| Total | 295 | |

Q28. Choice

Is there a particular GP you usually prefer to see or speak to?

| Answer | Count | Percentage |
|--|------------|------------|
| Yes | 127 | 63.8% |
| No | 72 | 36.2% |
| There is usually only one doctor in my surgery | 1 | |
| Did not answer | 9 | |
| Total | 209 | |

| Yes | No |
|-------|-------|
| 63.8% | 36.2% |

Q29.

How often do you see or speak to the GP you prefer?

| Answer (score in brackets) | Count | Percentage |
|-------------------------------|------------|------------|
| Always or almost always (100) | 32 | 23.2% |
| A lot of the time (66) | 52 | 37.7% |
| Some of the time (33) | 48 | 34.8% |
| Never or almost never (0) | 6 | 4.3% |
| Not tried at this GP practice | 6 | |
| Did not answer | 65 | |
| Total | 209 | |

| | Often | Not Often |
|------|-------|-----------|
| GPPS | 65.0% | 34.0% |
| GPAQ | 60.9% | 39.1% |

Q30. How good was the Nurse you last saw at:

Putting you at ease?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 91 | 65.0% |
| Good (75) | 40 | 28.6% |
| Satisfactory (50) | 9 | 6.4% |
| Poor (25) | 0 | 0.0% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 4 | |
| Did not answer | 65 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 93.6% | 6.4% |

Q31.

Giving you enough time?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 78 | 56.1% |
| Good (75) | 50 | 36.0% |
| Fair (50) | 11 | 7.9% |
| Poor (25) | 0 | 0.0% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 4 | |
| Did not answer | 66 | |
| Total | 209 | |

| Mean scores for Q31 | |
|---------------------|------|
| Your patients | 87.1 |
| GPAQ Mean | 78.0 |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 81.0% | 6.0% |
| GPAQ | 92.1% | 7.9% |

Q32.
Listening to you?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 90 | 64.3% |
| Good (75) | 40 | 28.6% |
| Fair (50) | 10 | 7.1% |
| Poor (25) | 0 | 0.0% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 3 | |
| Did not answer | 66 | |
| Total | 209 | |

| Mean scores for Q32 | |
|---------------------|------|
| Your patients | 89.3 |
| GPAQ Mean | 81.0 |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 80.0% | 7.0% |
| GPAQ | 92.9% | 7.1% |

Q33.
Explaining your condition and treatment?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 83 | 61.9% |
| Good (75) | 39 | 29.1% |
| Fair (50) | 10 | 7.5% |
| Poor (25) | 2 | 1.5% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 9 | |
| Did not answer | 66 | |
| Total | 209 | |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 78.0% | 8.0% |
| GPAQ | 91.0% | 9.0% |

Q34.
Involving you in decisions about your care?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 69 | 54.8% |
| Good (75) | 43 | 34.1% |
| Fair (50) | 12 | 9.5% |
| Poor (25) | 2 | 1.6% |
| Very poor (0) | 0 | 0.0% |
| Does not apply | 15 | |
| Did not answer | 68 | |
| Total | 209 | |

| Mean scores for Q34 | |
|---------------------|------|
| Your patients | 85.5 |
| GPAQ Mean | 59.4 |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 68.0% | 11.0% |
| GPAQ | 88.9% | 11.1% |

Q35.
Providing or arranging treatment for you?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very good (100) | 74 | 59.7% |
| Good (75) | 39 | 31.5% |
| Fair (50) | 9 | 7.3% |
| Poor (25) | 1 | 0.8% |
| Very poor (0) | 1 | 0.8% |
| Does not apply | 17 | |
| Did not answer | 68 | |
| Total | 209 | |

| Good | Not Good |
|-------|----------|
| 91.1% | 8.9% |

Q36.
Would you be completely happy to see this nurse again?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Yes (100) | 129 | 97.0% |
| No (0) | 4 | 3.0% |
| Did not answer | 76 | |
| Total | 209 | |

| Yes | No |
|-------|------|
| 97.0% | 3.0% |

Q37. Thinking about the care you get from your doctors and nurses overall, how well does the practice help you to:
Understand your health problems?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very well (100) | 171 | 88.6% |
| Unsure (50) | 18 | 9.3% |
| Not very well (0) | 4 | 2.1% |
| Does not apply | 9 | |
| Did not answer | 7 | |
| Total | 209 | |

| Mean scores for Q37 | |
|---------------------|------|
| Your patients | 93.3 |
| GPAQ Mean | 69.1 |

Q38.
Cope with your health problems?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very well (100) | 169 | 87.1% |
| Unsure (50) | 23 | 11.9% |
| Not very well (0) | 2 | 1.0% |
| Does not apply | 5 | |
| Did not answer | 10 | |
| Total | 209 | |

| Mean scores for Q38 | |
|---------------------|------|
| Your patients | 93.0 |
| GPAQ Mean | 65.5 |

Q39.
Keep yourself healthy?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Very well (100) | 151 | 81.2% |
| Unsure (50) | 32 | 17.2% |
| Not very well (0) | 3 | 1.6% |
| Does not apply | 14 | |
| Did not answer | 9 | |
| Total | 209 | |

| Mean scores for Q39 | |
|---------------------|------|
| Your patients | 89.8 |
| GPAQ Mean | 61.7 |

Q40. Satisfaction
Overall, how would you describe your experience of your GP surgery?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Excellent (100) | 63 | 31.5% |
| Very good (80) | 75 | 37.5% |
| Good (60) | 39 | 19.5% |
| Fair (40) | 18 | 9.0% |
| Poor (20) | 4 | 2.0% |
| Very poor (0) | 1 | 0.5% |
| Did not answer | 9 | |
| Total | 209 | |

| | Good | Not Good |
|------|-------|----------|
| GPPS | 88.0% | 4.0% |
| GPAQ | 88.5% | 11.5% |

Q41.
Would you recommend your GP surgery to someone who has just moved to your area?

| Answer (score in brackets) | Count | Percentage |
|----------------------------|------------|------------|
| Yes, definitely (100) | 118 | 59.9% |
| Yes, probably (66) | 58 | 29.4% |
| No, probably not (33) | 19 | 9.6% |
| No, definitely not (0) | 2 | 1.0% |
| Don't know | 6 | |
| Did not answer | 6 | |
| Total | 209 | |

| | Yes | No |
|------|-------|-------|
| GPPS | 82.0% | 6.00% |
| GPAQ | 89.3% | 10.7% |

| Q42. Demographics | | |
|--------------------------|------------|------------|
| Are you male/female? | | |
| Answer | Count | Percentage |
| Male | 55 | 27.0% |
| Female | 149 | 73.0% |
| Did not answer | 5 | |
| Total | 209 | |

| Q43. | | |
|------------------|------------|------------|
| How old are you? | | |
| Answer | Count | Percentage |
| Under 16 | 2 | 1.0% |
| 16 to 44 | 71 | 34.8% |
| 45 to 64 | 72 | 35.3% |
| 65 to 74 | 44 | 21.6% |
| 75 and over | 15 | 7.4% |
| Did not answer | 5 | |
| Total | 209 | |

| Q44. | | |
|---|------------|------------|
| Do you have a long-standing health condition? | | |
| Answer | Count | Percentage |
| Yes | 107 | 54.3% |
| No | 90 | 45.7% |
| Don't know / never needed to | 5 | |
| Did not answer | 7 | |
| Total | 209 | |

| Q45. | | |
|----------------------------|------------|------------|
| What is your ethnic group? | | |
| Answer | Count | Percentage |
| White | 197 | 97.0% |
| Black or Black British | 0 | 0.0% |
| Asian or Asian British | 4 | 2.0% |
| Mixed | 2 | 1.0% |
| Chinese | 0 | 0.0% |
| Other ethnic group | 0 | 0.0% |
| Did not answer | 6 | |
| Total | 209 | |

| Q46. | | |
|---|------------|------------|
| Which of the following best describes you? | | |
| Answer | Count | Percentage |
| Employed (full or part time, including self-employed) | 112 | 55.2% |
| Unemployed / looking for work | 3 | 1.5% |
| At school or in full time education | 5 | 2.5% |
| Unable to work due to long term sickness | 13 | 6.4% |
| Looking after your home/family | 9 | 4.4% |
| Retired from paid work | 58 | 28.6% |
| Other | 3 | 1.5% |
| Did not answer | 6 | |
| Total | 209 | |